

May 15, 1996

Dear SR780 Customer,

It has come to our attention that bolts which were too short were installed in the handles of early shipments of our SR780 FFT analyzer. These bolts could come loose and cause the handle to break away from the instrument while it is being carried. To correct this oversight we are supplying you with the enclosed upgrade kit consisting of the correct length bolts, an Allen wrench and a packet of Loctite. Installation should take about 5 minutes and instructions are enclosed for your convenience.

If you install the new bolts immediately we will give you a 6 month warranty extension for your SR780. To qualify for the warranty extension, simply place the old bolts in the enclosed preaddressed envelope, write the serial number of your SR780 on the back of the envelope and mail it to us.

Thank you very much for your cooperation and please contact us if you need any assistance with your SR780.

Sincerely,

A handwritten signature in black ink, appearing to read "Daniel R. Melick". The signature is fluid and cursive, with a large initial "D" and "M".

Daniel R. Melick
Manager, Sales and Marketing